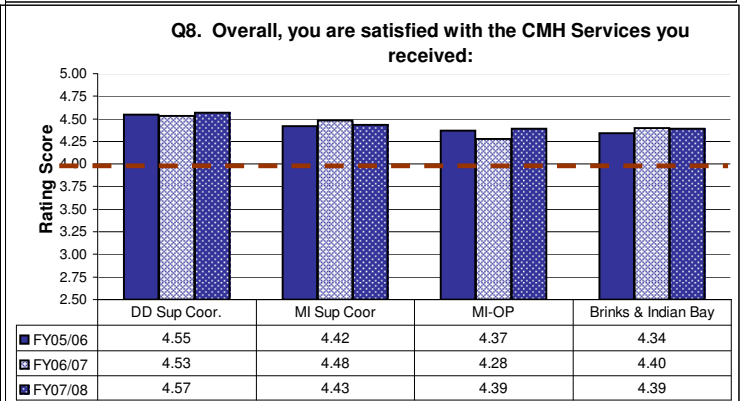
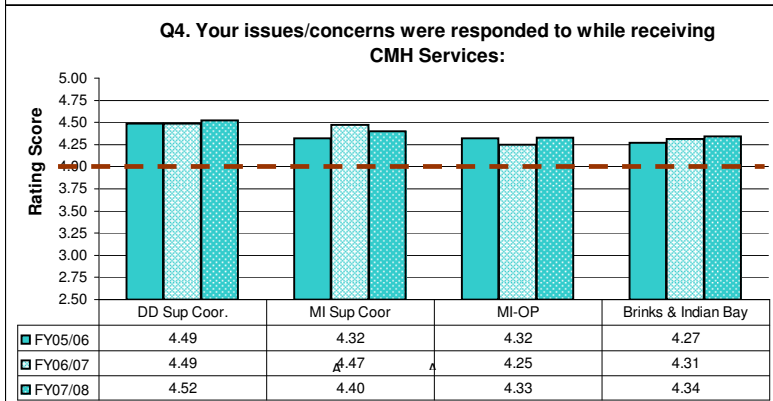
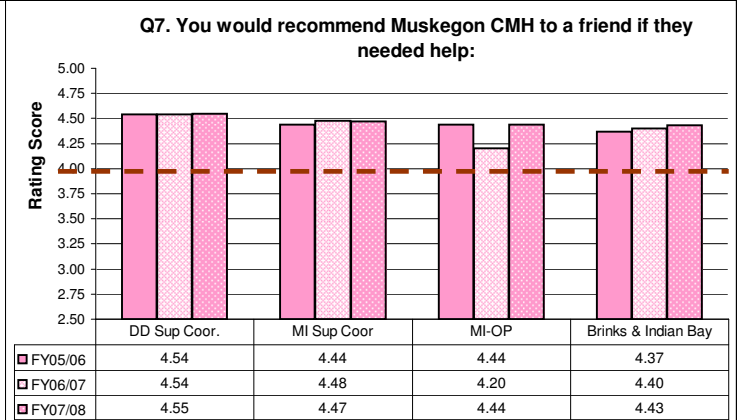
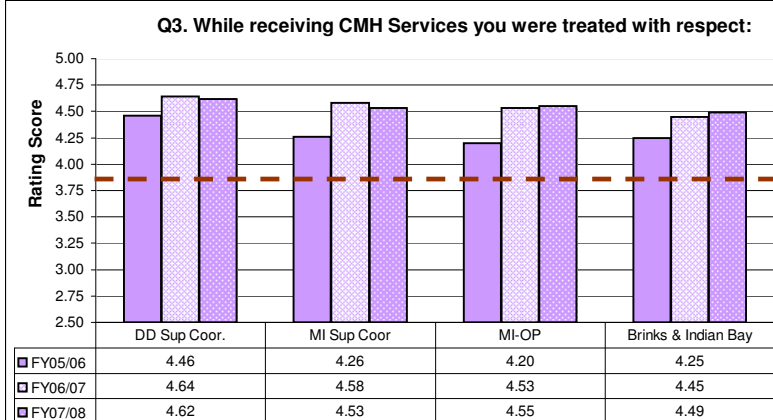
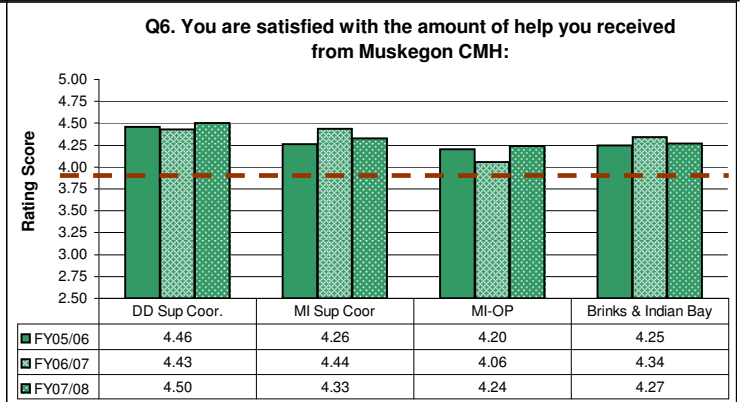
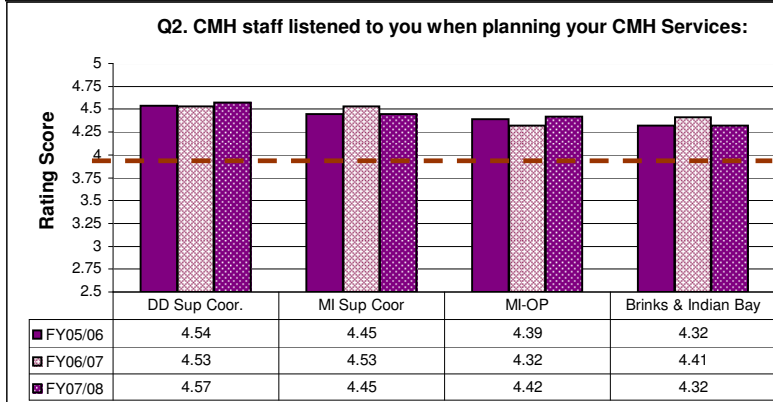
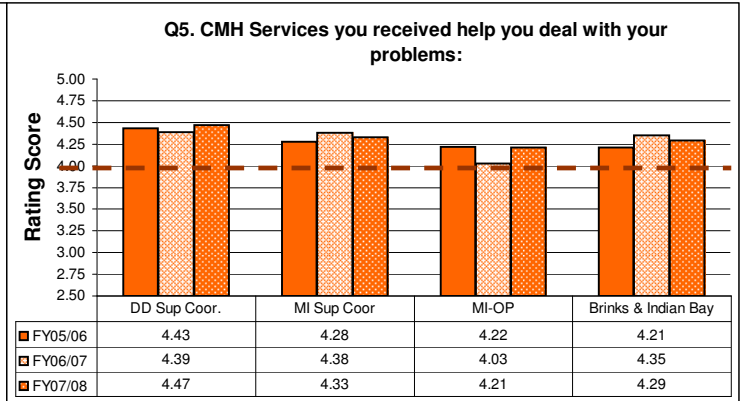
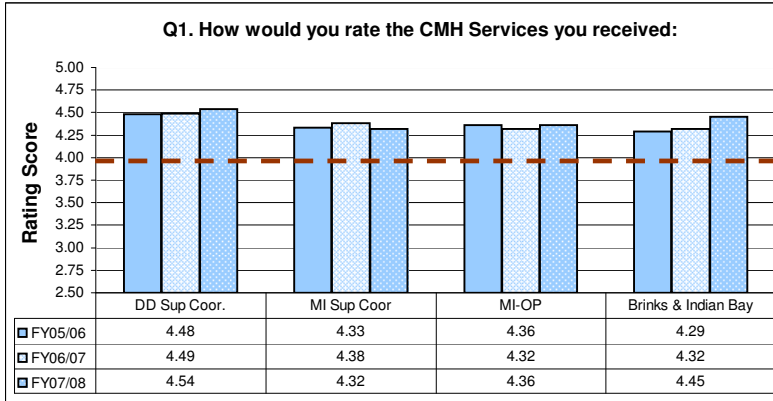


Comparison of Agency's Satisfaction Survey Rating Scores By Survey Question and Program By Fiscal Year

Surveys: Sent / Handed Out	FY05/06	FY06/07	FY07/08
	2180	2193	2316
Surveys Completed	971	818	979
Return Rate	44.5%	37.3%	42.3%

Surveys Completed	DD Sup Coor.	MI Sup Coor.	MI Outpatient	Brinks & Indian Bay
FY05/06	309	135	98	306
FY06/07	319	151	99	249
FY07/08	318	161	243	257
Return Rate FY	44%	26%	34%	



Rating Scores of 4.0 and above indicate Satisfaction with Services